

**MINUTES  
SOUTH EASTERN SYDNEY ILLAWARRA AREA HEALTH  
SERVICE**

Prince of Wales Hospital and Sydney/Sydney Eye Hospitals  
Consumer Advisory Committee

**COMMITTEE MEETING**

**Date: Monday 11<sup>th</sup> February 2008**

**4.30pm until 6.30 pm**

**Venue: POWH, Executive Directors Unit Meeting Room A**

**Item 1: Presentations:**

**Occupational Health & Safety Overview- T.Clay  
(Northern Network OH&S Consultant)**

**Patient Journey – F. Trede (Diversity Health)**

Overview of current projects occurring at POWH including carer/patient information book for Aged Care, cardiac storyboards

**Item 2: Attendance/Apologies**

P.Knight, D.Petrie, S.Hoskins-Marr, S.Nicholson, J.Titterton, J.Wilson,  
K.Tuqiri

**Apologies**

P.South, L.Broadley, A.Bernard, E.Moore, C.Smith

**Item 3: Confirmation of the Minutes of the previous meeting held on Monday  
14<sup>th</sup> January 2008**

S.Hoskins-Marr & J.Titterton

**Item 4: Matters Arising From the Previous Minutes:**

**4.1** Nominations to other committees

**Action:** Nominations completed. K.Tuqiri to circulate a summary of committees and representatives

**3.2** Area CAC nomination: held over until next meeting.

**Action:** L.Broadley to advise further information about this meeting including date, time and venue as this will influence the availability of the committee members.

**4.3** Draft Directory from Wayfinding Working Party: distributed with agenda.

**Action:** Members to review and send back to K.Tuqiri with comments

**Minutes – South Eastern Sydney & Illawarra Area Health Service Prince of Wales Hospital and Sydney/Sydney Eye Hospitals Consumer Advisory Committee held on Monday 11<sup>th</sup> February 2008**

- 4.4 Hydrotherapy Pool: Feedback from review undertaken by A.Thornton & K.Tuqiri provided regarding showers, camera usage and heater within shower room.
- 4.5 Support groups: C.Smith and K.Tuqiri to develop list of support groups within Northern Network

**Item 5: Agenda Item**

5.1 Reports from committees represented by consumers:

S.Nicholson: NSW Health Patient Survey Group representative  
Results from 2007 survey on recently available. 2008 survey should commence in February. Timeframe between 2007 results and 2008 survey a difficulty as limited time to implement changes. The 2008 questions are similar to last survey. Presentation to be held at Sutherland Hospital on the last Wed in February.

J.Titterton: HOPE Forum.

Introduction of 3 Medical Assessment Units to POWH (cardiac, respiratory and aged care). Designed to fast track specific patient groups through the Emergency Department and to the MAU to receive the specialist care required. Aimed at those patient groups who will be discharged within 48 hrs of admission. Currently awaiting approval from NSW Health for funding. Discussed the Draft Patient Flow Management plan for winter 2008.

**Action:** J.Wilson to request a copy of the POWH Clinical Services Plan from A.Bernard.

**Item 5: New Business**


- 5.1 Request that food and packaging is on March agenda

**Meeting closed at:** 6:15 pm

**Next Meeting:** Monday 10<sup>th</sup> March 2008  
4.30 pm until 6.30 pm  
Executive Directors Unit Meeting Room A Level 3 High Street  
Prince of Wales Hospital

**CERTIFIED A CORRECT RECORD**

J WILSON  
.....  
**Name**

  
.....  
**Signature**

12/5/08  
.....  
**Date**